

### **ANNUAL REPORT**

FY 2024





**OUR MISSION** IS TO CREATE A GLOBAL NETWORK OF EDUCATORS, RESEARCHERS, AND PROGRAMS SO THAT THOSE LIVING WITH AUTISM MAY LIVE FULLER LIVES.



# THANK YOU for your support.

The New England Center for Children® (NECC®) is grateful for the many parents, families, staff, friends, foundations, and businesses who make up the NECC community. Thanks to your generosity, thousands of children around the world are gaining the skills they need to grow and learn.

From our school and residential program in Southborough and the 66 partner classrooms across New England, to the Mohammed bin Rashid Center for Special Education in Abu Dhabi and our clinics throughout the Gulf Cooperation Council, fiscal year 2024\* was a year of growth and achievement. We couldn't have done it without you!

\*2024 Fiscal Year was July 1, 2023, to June 30, 2024.







### **LEADERSHIP**

Jessica Sassi, PhD, BCBA-D, LABA President and CEO

Michael S. Downey, MBA, CPA Executive Vice President and Chief Financial Officer

Darryl T. Agostinelli Chief Technology Officer

Jared Bouzan, MEd
Chief Development Officer

Joe Garbiel
Chief Human Resource Officer

Kristin Buchanan, MSEd, BCBA Executive Director of Gulf Consulting

Nicole Ciotti, MS, BCBA Executive Director, ACE® ABA Software System

Amy Geckeler, MS, BCBA Executive Director of Global Consulting

Heather Morrison, MS, BCBA, LABA Executive Director, Southborough

Pam Olsen, PhD, BCBA

Executive Director, MRC-NECC (Abu Dhabi)



### In Memory of CATHY WELCH

January 27, 1958 - April 24, 2024

In April 2024, NECC lost one of the cornerstones of its community with the passing of Cathy Welch. Her dedication helped shape NECC into what it is today, including her vital role in establishing MRC-NECC in the UAE as well as consulting programs across the globe. Cathy's warmth and leadership left a lasting impact on the countless families she supported. During the COVID-19 pandemic, she was instrumental in maintaining uninterrupted services for NECC students and securing key resources for students and staff. Cathy's legacy of kindness and impact will endure, and she is deeply missed by the entire NECC community.



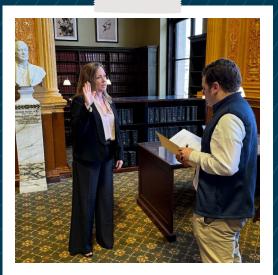




One of iHeart Radio's CEOs You Should Know



ABAI Philadelphia



Sworn in to the Massachusetts Commission on Autism



Staff Appreciation Lunch

### BOARD OF DIRECTORS

Jessica Sassi President and CEO

Elizabeth Wetherbee Klein Chair

Laura Dudley Vice Chair

Stella R. Adu-Gyamfi

David Castellani

Neal J. Faulkner

Katherine F. Foster

Harry M. Hutson, Jr.

John Y. Kim

Lisel Macenka

Ben Niedermeyer

Thomas Pacheco

Rabbi Jonah Pesner

Stuart M. Rose

Daniel Saul

L. Vincent Strully, Jr.

Executive Advisor and NECC Founder

James C. Burling *Emeritus* 

Governor Michael S. Dukakis *Emeritus* 





NEW LEADERSHIP
OF NECC BOARD OF
DIRECTORS

At the Annual Meeting in September, Elizabeth Wetherbee Klein was elected Chair of the Board of Directors and Laura Dudley, PhD, BCBA-D, LABA, was elected Vice Chair. Klein, a Southborough resident and marketing consultant, has been on NECC's Board since 2018 and has held leadership roles in various local and national organizations. Dr. Dudley, an assistant clinical professor at Northeastern University, has over 20 years of experience working with children with autism and co-created NECC's ACE® ABA Software System.

Additionally, NECC welcomed two new Board members: David Castellani, a seasoned technology leader and operating partner at Brewer Lane Ventures, and Thomas Pacheco, chief financial officer of VulcanForms with expertise in financial strategy and mergers.



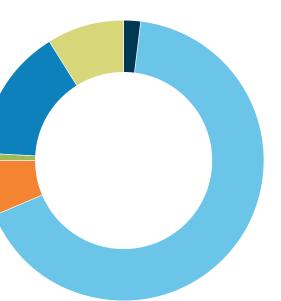
# COMMUNITY AND FUNDRAISING EVENTS

This fiscal year, NECC hosted four community fundraising events and fielded teams for both the ASICS Falmouth Road Race and the Bank of America Boston Marathon®. Team NECC charity runners raised record amounts while this year's NECC 5K Walk/Run for Autism broke both fundraising and attendance numbers; in addition to our Southborough participants, we had teams participating in the NECC 5K from Cape Cod, New Hampshire, and Abu Dhabi!









- FALMOUTH ROAD RACE August 20, 2023 | \$37,877
- CHILDREN OF PROMISE GALA
  November 10, 2023 | \$1,234,575
- BOSTON MARATHON
  April 15, 2024 | \$118,356
- 6<sup>TH</sup> ANNUAL ART SHOW April 25, 2024 | \$16,365
- 18<sup>TH</sup> ANNUAL NECC 5K RUN/WALK FOR AUTISM May 11, 2024 | \$280,860
- CARLOS PLACIDO DUNKIN' GOLF CLASSIC June 3, 2024 | \$164,190



#### ANNUAL FUND

Supporters of NECC's Annual Fund include **current and former parents**, **NECC employees**, **corporations**, **foundations**, **local businesses**, **and friends**. Together, they contributed more than \$2 million, and we are grateful for every gift.

**FINANCIALS** 

Every dollar raised through the Annual Fund provides funding for expenses beyond those covered by tuition. These include student activities, community outings, specialized technology and equipment, vocational opportunities, staff training and conference attendance, as well as our DEI initiatives.

#### **FY24 ANNUAL FUND ALLOCATION**

- 4% | VOCATIONAL
  Transportation, supplies
- 39% | STUDENT ACTIVITIES
  Field day, apple picking/farm trips, dances, team-specific celebrations, community outings
- **5% | INDIVIDUAL STUDENT NEEDS**Specialized furniture for student/staff safety, student clothing, protective equipment for staff
- 26% | STAFF SUPPORT
  Parent and friend-sponsored events (staff appreciation), healthy option vending machines, small reinforcers through team budgets, staff benefits and activities such as free exercise classes
- **4% | DIVERSITY, EQUITY, AND INCLUSION INITIATIVES**Consultation to promote diversity, equity, and inclusion efforts throughout NECC
- 13% | RESEARCH AND STAFF TRAINING OPPORTUNITIES

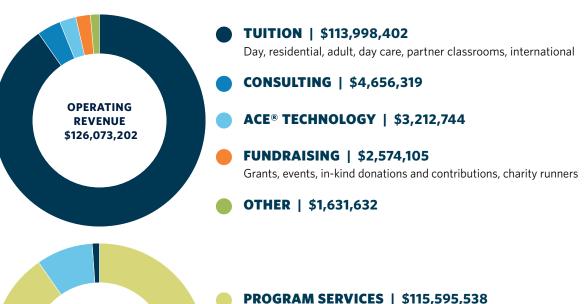
  Conferences, staff salaries related to research, including Infant Sibling Research Project
- 9% | STUDENT EQUIPMENT AND MATERIALS
  Fitness equipment at schools and residences, playground equipment and other outdoor activity expenditures, swimsuits, art and music supplies, minor capital improvements to school and residences

#### **FY24 CONSOLIDATED FINANCIAL STATEMENT**

**OPERATING** 

**EXPENSES** 

\$127,859,468



- Day, residential, adult, day care, partner classrooms, international
  - **ADMINISTRATIVE** | \$10,852,388



#### **COMMUNITY PARTNERS**

A.C. Dispensing Equipment, Inc.

AAFCPAs Inc.

Adobe

Allen & Major Associates, Inc.

Apex Entertainment Marlborough

Apres Management Autism Speaks

Avidia Bank

Bay State Federal Savings Charitable Foundation

Beacon Hill Consulting Group LLC

Biena Snacks

BJ's Charitable Foundation BJ's Wholesale Club, Inc. Blue Cross Blue Shield of MA

BlueTriton

Boston Harbor Wealth Advisors, LLC Branded Management Group, Inc.

**Brendon Properties** 

Brown & Brown of Massachusetts, LLC

Cadete Enterprises, Inc.
Cafua Management Company
Carrington Charitable Foundation
Central Mass Asthma & Allergy Care
Central One Federal Credit Union

Centreville Bank CHUBB Insurance

City Wide Facility Solutions Boston

Colgate-Palmolive Comcast Business

Constance O. Putnam Foundation

Coretelligent Crunchtime DN Van Lines, Inc. Duva Distributors

Epsilon

Erland Construction, Inc.

Ernst & Young Falconi Brothers, Inc.

Fitts Insurance Agency, Inc.

General Mills GoGo Squeez

Greenwood Industries, Inc. Haba Wealth Management

Hamilton, Brook, Smith & Renyolds, P.C.

High Quality

Kearney, Donovan & McGee, LLC Kimberly-Clark Corporation

KPMG, LLP

Levton Orient F.C.

Lisa, Poloski & Anasoulis LLP

M&T Bank

Marcovich, Mansour & Associates, Inc.

Metro Walls

Mr. Handyman Central MetroWest

My Little Buddy's Boat National DCP, LLC NCR VOYIX

Nestle

New England Wireless Association

**NEXT for AUTISM** 

Novartis

Operating Engineers Local 4

**Outshine Properties** 

PepsiCo
Pharmavite
Polar Beverage

Priority Fire and Security, Inc.
Proficio Capital Partners
Putnam Foundation
Puttshack Natick
Reliant Medical Group

Robell Research Roche Bros.

Rockland Trust Investment Management Group

Rotary Club of Southborough

Saxon Partners, LLC Simbe Robotics Simmons University State Street Corporation

StonehamBank

Sullivan Group Insurance

Supersmile®

SVN Parsons Commercial Group Taylor Freezer of New England, Inc.

TBC Corporation
The Cafaro Group
The Clorox Company
The Coates Group

The Goodyear Tire & Rubber Company

The Norfolk & Dedham Group

The VIYU Foundation Thurston Foods

UKC

UnitedHealth Group Vanasse & Associates

Viyu Workday Inc. Zebra Technologies



#### PRESIDENT'S COUNCIL

Three years ago, Scott Schmadeke was introduced to NECC through his neighbor, Kevin Coleman. Coleman, vice president of Ross Mortgage Company and a member of NECC's President's Council, encouraged Schmadeke to take a tour.

"Once you enter the doors, walk the halls, and understand the mission and purpose of NECC, you cannot resist being part of supporting the organization. That's how it all began," Schmadeke explained.

Schmadeke, senior vice president of operations for BJ's Wholesale Club, immediately joined Coleman on the President's Council. "My goal in joining the President's Council was to make an impact and become a catalyst to create more support for autism and NECC," Schmadeke said.

NECC's President's Council is a working group of business leaders whose purpose is to identify supporters who will extend NECC's philanthropic circle, secure new corporate and community partners, and amplify NECC's mission. President's Council members focus on three areas of opportunity: revenue generation, brand building, and community engagement.

Over the last few years, Council members have made a significant impact in all areas of the organization. Schmadeke's employer, BJ's Wholesale Club, has become a valuable community partner for NECC through donations of goods and supplies and event sponsorships, including as the presenting sponsor of the NECC 5K Walk/Run for Autism in May.



Model classrooms across New England

316 Students enrolled in partner and cooperative classrooms

**500+** Students NECC consults to in the U.S.







#### **INTERNATIONAL IMPACT**

It was a big year for NECC's programs in Abu Dhabi, UAE. After years of maintaining a student census of 230 Emirati children, the Mohammed bin Rashid Center for Special Education operated by The New England Center for Children (MRC-NECC) expanded to 264 students, many in the new Early Years Program (age 2.5 to 7 years). The expansion also brought 70 new team members.

Shortly thereafter, MRC-NECC was recognized by the Emirati government with the prestigious Nafis Award in recognition of our efforts to recruit and hire Emirati citizens, particularly in the education sector.

NECC's Global Consulting opened a new clinic in Masdar City (Abu Dhabi). The NECC Clinic-Abu Dhabi, which offers session-based ABA, speech and language and occupational therapy services in both English and Arabic, supports clients through school-, home-, and center-based programs. The clinic also provides vocational training for teens and young adults, with job opportunities in the community.

While NECC has been providing services in the region for decades, this new home

represents important growth and the opportunity to impact many more individuals with autism. The clinic staff includes eight board-certified behavior analysts, three speech therapists, and an occupational therapist, with plans to expand.

NECC has been helping children with autism in the Middle East for more than 25 years. In addition to the NECC Clinic-Abu Dhabi, we operate a clinic in Dubai Healthcare City and a consulting practice throughout the Gulf Cooperation Council (GCC).



#### NECC AROUND THE GLOBE

15

Number of MRC-NECC staff who earned their Master of Science in Education (non-licensure program), the first international cohort to complete the Simmons University program through NECC

13,095

Learners served by the ACE® ABA Software System in **11** countries

264

Number of students enrolled at MRC-NECC in Abu Dhabi

112

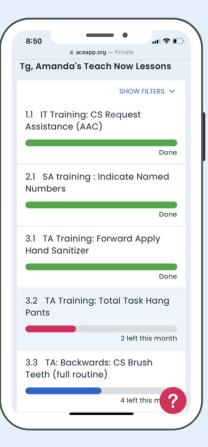
Individuals served across clinics and global consulting

Countries where NECC has onsite programs (United States, Qatar, and the UAE)

#### **ACE® IMPROVEMENTS**

In the past year, the ACE® ABA Software System introduced significant updates, focusing on improving the user experience for educators and behavior analysts. Two major tools, Teach Now and the Behavior module, underwent important upgrades to streamline workflows and enhance data collection capabilities.

The Teach Now feature, a vital tool for teachers, was revamped to simplify data entry and lesson management. This included reducing the number of screens needed to complete tasks and improving visibility of key information. As a result, teachers can now make informed decisions faster, leading to improved educational outcomes. User adoption increased, with over 92% of accounts now utilizing the updated platform.



Similarly, the Behavior module received a user-friendly redesign, allowing ACE users to better manage and track student behavior through visualization tools and workflows. One of the tables helps users collect and assess data across hours and staff more effectively. Feedback on these changes has been positive regarding the new hourly table and the addition of the percentage change on the main dashboard. Currently, over 71% of accounts utilize the Behavior Module.

These updates have not only increased the overall usage of ACE's tools but have also made a meaningful difference in how educators and specialists engage with their students' progress. Customer feedback highlights a deep appreciation for the new features, with many noting how much easier the systems are to use.

This combination of technical improvements and user satisfaction shows ACE's commitment to continuous innovation in support of educators and students alike.

## **EFS PARENT WORKSHOPS**

At NECC, students aren't the only ones who receive support. The Enrollment and Family Support (EFS) team regularly hosts information sessions designed for parents and guardians of current students, which are led by NECC clinicians and tailored to caregivers' needs. Topics covered in these sessions are curated based on direct feedback from families and range from external communications to specialized areas such as reading progress reports, feeding, and toileting.

"Our goal is to continue to offer opportunities for families to learn from experts at NECC about specific topics that they may encounter along their journey as a parent of a child with autism," said Kyla McHaffie, MS, BCBA, LABA, director of EFS. "It is a great opportunity to meet other families, share experiences, and learn from one another."

This year, EFS also collaborated with Aline Atallah, MSc, BCBA, from MRC-NECC to offer Family Wellness Workshops, which were designed to equip caregivers with essential tools to care for their child while also taking care of themselves. From mindfulness exercises to personalized routines, the goal was for caregivers to learn new self-care strategies to integrate into their daily lives.

EFS plans to continue expanding these resources, fostering community and resilience among caregivers.

#### **EFS PARENT ACTIVITIES**

In addition to organizing trainings and workshops to support parents and caregivers, EFS also coordinates volunteer opportunities for them to remain engaged and involved with NECC. The Parents/Caregivers Organization meets three times a year with EFS and coordinates staff appreciation events and treats.



13

workshops focused on ABA, wellness, & special topics



10 family swim sessions



60 families involved



114

staff welcome bags



105
tins of



ice cream truck visits for students & staff







#### **ON-SITE HEARING TESTS**

For children with autism, medical procedures like hearing screenings can be challenging. In Massachusetts, these screenings are mandatory for all students, previously requiring a day-long trip to Boston for NECC staff and students. To reduce the stress of this process, the Speech and Language Department now performs these screenings onsite at NECC Southborough using a less invasive test.

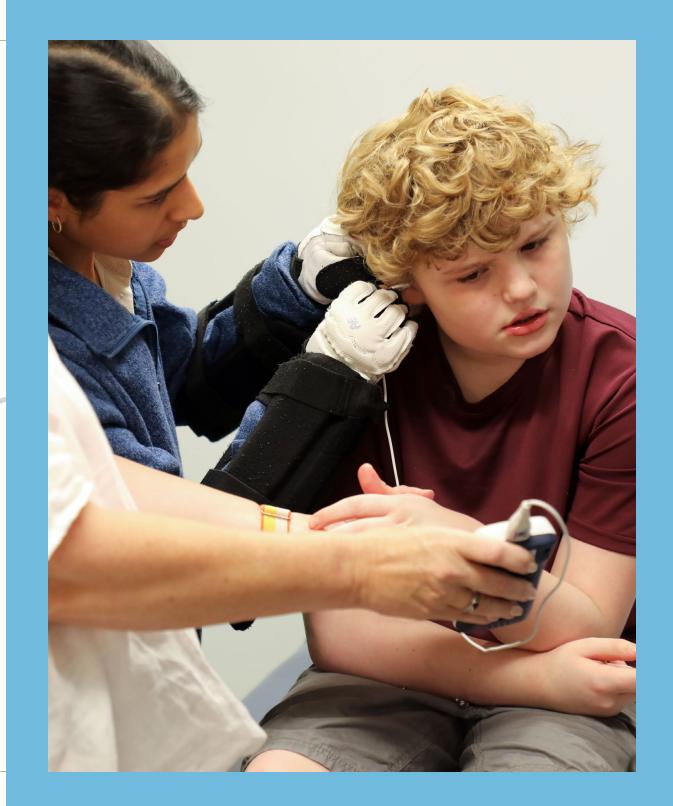
"Screening onsite reduces travel, uses fewer staff resources, and improves the student's experience with a simple medical procedure," explained Beth Bellone, MS, CCC-SLP, BCBA, LABA, director of speech and language services.

Bellone highlighted the importance of collaboration between nurses, speech pathologists, and behavior analysts. Together, they developed strategies to make the process smoother for students with autism, who often face sensory sensitivities and communication challenges. The team introduced students to the equipment visually and, for some, created customized steps with behavior analysts to increase comfort.

MAICO/

The screenings use a device to measure otoacoustic emissions (OAEs) to test how well the inner ear, or cochlea, functions. This quick, two-minute procedure allows NECC to reserve hospital visits only for students needing further evaluation.

"Our students have been incredibly receptive," Bellone said. "With minimal training, they've shown patience and participation, even those who typically struggle with medical settings."



# FOSTERING A CULTURE OF CONTINUOUS LEARNING

Professional development is a cornerstone of staff growth and engagement. Not only does NECC offer staff free and discounted on-site graduate programs and opportunities to get involved in research, but we also provide a wide range of trainings to help staff enhance their skills, stay invested in their roles, and positively impact students.

Our Professional Development Department provides comprehensive training across multiple areas, including a 64-hour orientation for new staff, diversity and inclusion sessions, special topics for professional credits, and ongoing skill-building refreshers. Leadership development is also emphasized as a way to cultivate the next generation of educators and researchers.

This past year, eight of the nine continuing education lessons offered were also available for credit for educators with a professional license, and more than 80% of current direct-care staff participated in the special topic sessions. In addition, hundreds of staff presented research at conferences across the globe, including ABAI, APBA, BABAT, and the inaugural Profound Autism Summit in Boston.





# PROFESSIONAL DEVELOPMENT WITH A GLOBAL REACH

2,052	Individuals trained through ABA+/RBT (cumulative)
1,816	Master's degrees awarded through our on-site graduate programs (cumulative)
333	Articles published (cumulative)
2,662	Research presentations (cumulative)
22	Countries presented in (cumulative)
135	Staff attended BABAT in October 2023
17	Attended APBA in March 2024
32	Attended ABAI in May 2024
30	Live CE events during the 23-24 Academic Year
3	DEI trainings promoting inclusive leadership

#### SUPPORTING PERSONAL GROWTH

Nurturing personal growth is a core value, and investing in our employees' well-being is key to retention. During the last year, NECC offered a robust schedule of activities to ensure that all team members felt supported, appreciated, connected, and recharged.

Recognizing the growing need for structured wellness support, NECC hired a Total Reward Specialist, Robin Brandes, who is available as a wellness coach and resource for supervisors and direct-care staff. Her role complements numerous

offerings from NECC's employee assistance program (CompEAP) and she helps staff find the support they need.

"It's hard to focus on your own wellbeing when you're trying to take care of everyone else," said Brandes. "We have so many resources available, and I'm here to help guide staff to the resources they need to take care of themselves."

Since her arrival, Brandes has focused on the holistic well-being of staff, bringing monthly chair massages and famer's market visits, as well as on-site fitness and yoga classes. She has also encouraged staff to take advantage of the financial well-being resources available to them and works with NECC's seven employee-led Employee Resource Groups that play a pivotal role in creating opportunities for improved community among staff.





**8 EVENTS** 

HOSTED BY ERGS TO FOSTER COMMUNITY AND INCLUSIVITY



157 STAFF RECOGNIZED AT QUARTERLY LUNCHEON

4 VISITS FROM SAVANNAH
THE THERAPY DOG



#### Thank You

TO THE MANY SUPPORTERS OF NECC WHO ALLOW US TO CONTINUE TO PROVIDE EDUCATION AND ENRICHMENT TO OUR INSPIRATIONAL STUDENTS.





